## Office of Management and Budget (OMB)

The mission of the Office of Management and Budget (OMB) is to partner with Miami-Dade County Departments to provide excellent services to the community through optimal resource allocation, results-oriented planning and process improvement, maximizing grant and alternative funding opportunities, and monitoring the use of County, state, federal and/or private funds to ensure effective service delivery and compliance with funding requirements.

Owner: Moon, Jennifer (OMB) Department: OMB

erspective ame	Objective Name	Measure Name	As Of	Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Lead/Conduct Performance Analysis Projects (OMB)	Performance Analysis Projects Completed	2019 FY	8	9	8	9	
	Actively pursue grant and sponsorship funding opportunities (OMB)	Grant, Sponsorship, & Marketing Funding Received (in \$ millions) – Annual	2019 FY	\$58.4M	\$40.0M	\$58.4M	\$40.0M	
	Provide Excellent Customer Service (OMB)	Percentage of Payments Processed within 21-Days - Ryan White		n/a	85.0%	79.3%	85.0%	
		County Quarterly Budget Report issued to the Board within 45 days after quarter-end	'20 FQ2	Yes	Yes	n/a	n/a	
		Percentage of Payments Processed within 21-Days - CBOs	Jul '20	100.0%	85.0%	93.7%	85.0%	
	Monitor County Bond Programs (OMB)	Conduct at least 4 GOB Citizens Advisory Committee (CAC) meetings per fiscal year		2	1	3	2	1
		Value of BBC-GOB funds expended (in millions)	Jun '20	\$7.3M	n/a	\$54.6M	n/a	
		Number of Days to Process BBC-GOB Reimbursement Requests	'20 FQ3	1.90 days	10.00 days	3.73 days	10.00 days	-
		Percentage of BBC-GOB program completion	'20 FQ2	66.6%	100.0%	66.6%	100.0%	
	Prepare budget that supports the County's mission (OMB)	GFOA Budget Scores	2019 FY	3.3	3.3	3.3	3.3	
	Promote development in distressed areas by monitoring CRAs (OMB)	Percentage point increase in all CRAs taxable value compared to the County tax roll: KPI	2018 FY	-3.7 % points	8.5 % points	-3.7 % points	8.5 % points	
	Ensure Effective  County Management  through Strategic	Active Performance Management System Users (90 Day)	Jul '20	354	350	574	350	1
	and Business Planning, Execution and Reporting (OMB)	Strategic Plan Objectives with Aligned Scorecard Objects	'20 FQ3	100.00%	100.00%	100.00%	100.00%	
	Promote the Use of Lean Six Sigma (LSS) Techniques (OMB)	Employees Trained in LSS Yellow Belt Methodology (via OMB program)	'20 FQ3	1,251	1,250	1,251	1,250	1
		% of County Workforce with Lean Six Sigma Certification	'20 FQ3	4.6%	4.3%	4.6%	4.3%	
		Number of County Employees Obtaining Lean Certificate	`20 FH1	2	5	2	5	
		Orange and Blue Belt Training Overall Satisfaction Rate	'20 FQ3	4.71	4.75	4.86	4.75	1

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		Number of attendees in an Orange or Blue module class		17	75	204	225	
		Employees Trained in LSS Green Belt Methodology (via OMB program)	'20 FQ3	139	140	139	140	
		Yellow Belt Training Overall Satisfaction Rate	'20 FQ3	4.91	4.75	4.79	4.75	
		% of Active County Executives, Managers and Supervisors with Lean Six Sigma Certification	'20 FQ3	10.6%	11.0%	10.6%	11.0%	
Financial	Maintain Healthy Reserves (OMB)	Contingency Reserve as % of operating budget (excluding operating reserves)		2.56%	5.00%	2.56%	5.00%	
		% of GF budget Adjusted to Exclude Operating Reserve from Total Budget	2018 FY	4.24%	5.00%	4.24%	5.00%	
		Carryover as a share of General Fund Budget	2018 FY	2.2%	2.5%	2.2%	2.5%	
	Meet Budget Targets (OMB)	Expen: Total (OMB)	'20 FQ3	\$5,840K	\$9,825K	\$21,251K	\$29,475K	
		Revenue: Total (OMB)	'20 FQ3	\$3,597K	\$9,825K	\$12,107K	\$29,475K	
		Positions: Full-time Filled (OMB)	'20 FQ3	79	67	n/a	n/a	
Internal	Maintain Compliance (OMB)	Percentage Rate of Part A Formula Grant Expenditures - Ryan White	2019 FY	95%	95%	95%	95%	
		Comprehensive Site Visits - Ryan White	'20 FQ4	0	n/a	0	n/a	
		Number of Site Visits - CBOs	'20 FQ3	4	n/a	28	n/a	
Learning and Growth	Develop leadership and management expertise through organized and individual educational opportunities (OMB)	Number of Trainings, Seminars, Workshops attended by OMB	Jul '20	6	20	228	200	
	Ensure performance evaluations are completed timely (OMB)	% of Performance Appraisals Completed Within 2 Weeks of Employee Status Date (OMB)	'20 FQ1	63.6%	80.0%	63.6%	80.0%	•

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initiatives	tor	Objectives	

Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Lead/Conduct Performance Analysis Projects (OMB)	SBD: Construction CSBE Prompt Payments	8/21/2020	Complete						Ferreira, Roy (OMB); Horton- Tavera, Amy (OMB)
	HR: Recruitment Cycle Time Analysis	8/21/2020	Complete						Morales, Mayra E. (OMB)
	Finance: Support Code Enforcement Transition to Finance	8/21/2020	Complete						Horton- Tavera, Amy (OMB)
	ISD: Review Fleet Parts Ordering Process	8/21/2020	Complete						Horton- Tavera, Amy (OMB); Morales,

				Mayra E. (OMB)	
	ITD: Review Departmental Human Resources Processes			Morales, Mayra E. (OMB)	
	Countywide: Support ERP implementation	1/31/2020	In Progress	Horton- Tavera, Amy (OMB); Maxwell, Carlos M. (OMB); Morales, Mayra E. (OMB)	
	Finance: Review Convention and Tourist Taxes Process	8/21/2020	Complete	Ferreira, Roy (OMB); Morales, Mayra E. (OMB)	
	Elections: Support 2020 Elections Cycle/March Primary	8/4/2020	Complete	Maxwell, Carlos M. (OMB)	
	Countywide: Clerk of Courts parking violation and citation fines	1/30/2020	In Progress	Horton- Tavera, Amy (OMB); Maxwell, Carlos M. (OMB)	
Process Annexation Applications	Process Davis Ponce Annexation Application	4/30/2016	In Progress	Fernandez, Jorge (OMB)	
	Process Florida City "D" Annexation Application	4/30/2016	On Hold	Fernandez, Jorge (OMB)	
	Process North Miami Beach Annexation Application	12/31/2008	On Hold	Fernandez, Jorge (OMB)	
	Opa-Locka	4/30/2016	In Progress	Fernandez, Jorge (OMB)	
	Miami Shores	4/30/2016	In Progress	Fernandez, Jorge (OMB)	
	Florida City H	4/30/2016	In Progress	Fernandez, Jorge (OMB)	
	North Miami NE 149 Street	4/30/2016	In Progress	Fernandez, Jorge (OMB)	
	Biscayne Park	4/30/2016	In Progress	Fernandez, Jorge (OMB)	
	North Miami - Biscayne Corridor	4/30/2016	In Progress	Fernandez, Jorge (OMB)	
	North Miami Gratigny/Dixie	4/30/2016	In Progress	Fernandez, Jorge (OMB)	
	North Miami - Sunkist	4/30/2016	In Progress	Fernandez, Jorge (OMB)	
		Row	rs 1 - 20		